For the Month of January 2008



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Code Enforcement Activity Report

Overview of January Code Enforcement Activity

In January 2008, the Code Enforcement/Neighborhood Preservation Division continued its efforts to maintain and improve the quality of life throughout the community through education, communication, and enforcement action.

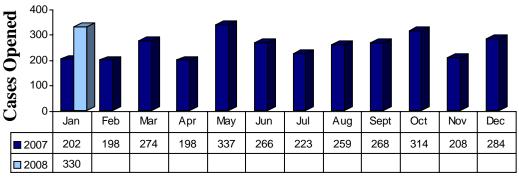
Over the course of the month, the division opened 330 new cases, conducted 782 inspections, and successfully resolved 423 cases.

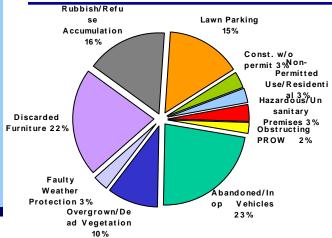
Other achievements included:

- Received/returned over 1290 phone calls
- Initiated 313 proactive cases
- Responded to 87% of all complaints in 1 day or less

- Inspected 89% of all complaints within 48 hours
- Averaged 2.08 days from initial call to first inspection
- Observed 293 violations and abated 396 violations
- Issued 68 notices of violation and 8 civil citations
- On average, gained compliance within 34.2 days of initial complaint
- Provided internal customer service via cooperative actions and support through participation in the Public Nuisance Task Force, and the Downtown Subcommittee on Newsracks.

Twelve Month Code Enforcement Case History





Top Ten Violations by Type

- Discarded Furniture 22%
- Rubbish Accumulation 16%
- Abandoned/Inop Vehicles 23%
- Lawn Parking 15%
- Overgrown/Dead Vegetation 10%
- Construction w/o Permit 3%
- Hazardous/Unsanitary Premises 3%
- Faulty Weather Protection 3%
- Non-Permitted Use/Residential 3%
 - Obstructing Public Right-of-Way 2%